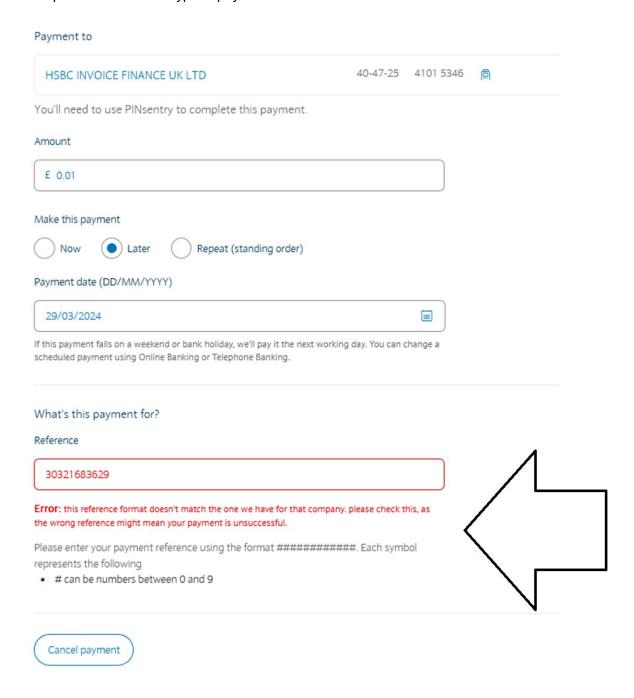
Please ensure that you have enetered the correct HSBC sort code and account number as per the supplier invoice or HSBC statement.

Your 12 digit payment reference is required for HSBC IF to allocate correctly.

This consists of a number (12 digits max). First digits before the zero denotes Connexion Developments, the following numbers are your customer account number).

These must not contain any letters, symbols or characters such as + /. "" etc.

The exmaple below shows a typical payment error due to incorrect reference number format.



## Final example shows same payment with correct reference number is accepted.

