



# Connexion Developments Ltd

ISO 9000:2015 Controlled Form CDQF: 20 Tel: 01454 334990 E: sales@solenoid-valves.com

<b>Customer:</b>	
<b>Customer Order Number:</b>	
<b>Delivery Note Number:</b>	
<b>Delivery Date:</b>	
<b>Contact Name:</b>	<b>Contact Tel:</b>
<b>Part Number and Description of Goods to be returned:</b>	
<b>Description of fault, please give as much detail as possible:</b>	
<b>Media:</b>	
<b>Voltage:</b>	
<b>Pressure:</b>	
<b>Rate of flow:</b>	
<b>Media temperature:</b>	
<b>Ambient temperature:</b>	
<b>Cycle of operation:</b>	
<b>Did the valve initially work?</b>	
<b>Has the valve been disassembled?</b>	
<b>If the valve has been disassembled please give more detail below:</b>	

Upon receipt of returned goods, they will be inspected and tested by our quality control team

**PLEASE NOTE**

**IF THE VALVE HAS BEEN TAMPERED WITH THIS MAY INVALIDATE THE WARRANTY.**

**ONLINE ORDERS – You have the right to return goods within 14 DAYS of delivery and must be returned within 14 day thereafter.**

**Please complete the above in full and return back to Connexion Developments Ltd.**

**A copy of this questionnaire MUST accompany the returned goods otherwise a credit / refund cannot be considered.**

All goods sold subject to our standard terms and conditions of sale, copies of which are available on request.

Returns address as below:

