



Connexion Developments Ltd

Connexion™

ISO 9001:2015 Controlled Form CDQF: 20 issue 3 16022024 Tel: 01454 334990 E: sales@solenoid-valves.com

Customer:	
Customer Order Number:	
Invoice or Delivery Note Number:	
Delivery Date:	
Contact Name:	Contact Tel:
Part Numbers or Description of items to be returned:	
Description of fault, please give as much detail as possible so we can better assist you:	
Media:	
Voltage:	
Pressure:	
Rate of flow:	
Media temperature:	
Ambient temperature:	
Cycle of operation:	
Did the item initially function correctly?	
Has the item been disassembled?	
If the item has been disassembled please give more detail below:	

Upon receipt of returned goods, they will be inspected and tested by our quality control team

PLEASE NOTE: IF THE PRODUCT HAS BEEN TAMPERED WITH THIS MAY INVALIDATE THE WARRANTY.

ONLINE ORDERS – You have the right to return goods within 14 DAYS of delivery and must be returned within 14 day thereafter.

Please complete the above as much as possible and return back to Connexion Developments Ltd.

A copy of this questionnaire MUST accompany the returned goods otherwise a credit / refund cannot be considered.

All goods sold subject to our standard terms and conditions of sale, copies of which are available on request.

Returns address as below:

